



- We are unable to facilitate any upgrades or amendments to the package. For example, flight times, dates, accommodation, etc. cannot be altered.
- We have access to single king rooms; twin rooms are very limited and available at the discretion of the hotel.
- All minors must be accompanied by an adult. Package price is the same for minors/adults.

Conditions of Travel

The passenger is made aware of the following:

- a) Fares in relation to the VA Charter Service are not refundable from VA and are not eligible for any VA-issued travel credit. This is a matter between the guest and the Seller;
- b) VA Change Fees and deadlines for name change requests may apply as directed by VA;
- c) Velocity Frequent Flyer Numbers may be included in the booking for the purposes of lounge access only where relevant;
- d) VA Charter Services are not eligible for Velocity Frequent Flyer Points earn and redemptions;
- e) Online check in or seat selection is not available. Virgin Australia will allocate seats to guests in accordance with Team requirements and flight weight balance. Seating requests may be passed on to VA for consideration;
- f) The guest provides all relevant privacy consents necessary for the Seller to disclose the passenger's details to VA (either directly or via the AFL); and
- g) The guest must be made aware by the Seller that their carriage is subject to VA's Conditions of Carriage.